# Southern Internal Audit Partnership

Assurance through excellence and innovation

# REIGATE AND BANSTEAD BOROUGH COUNCIL INTERNAL AUDIT PLAN 2024-25 (Q1)

Prepared by: Natalie Jerams, Deputy Head of Partnership

February 2024

#### Introduction

The role of internal audit is that of an:

'Independent, objective assurance and consulting activity designed to add value and improve an organisation's operations. It helps an organisation accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes'.

The Council is responsible for establishing and maintaining appropriate risk management processes, control systems, accounting records and governance arrangements. Internal audit plays a vital role in advising the Council that these arrangements are in place and operating effectively.

The Council's response to internal audit activity should lead to the strengthening of the control environment and, therefore, contribute to the achievement of the organisation's objectives.

The aim of internal audit's work programme is to provide independent and objective assurance to management, in relation to the business activities; systems or processes under review that:

- the framework of internal control, risk management and governance is appropriate and operating effectively; and
- risk to the achievement of the Council's objectives is identified, assessed and managed to a defined acceptable level.

The internal audit plan provides the mechanism through which the Chief Internal Auditor can ensure most appropriate use of Internal Audit resources to provide a clear statement of assurance on risk management, internal control and governance arrangements.

Internal Audit focus should be proportionate and appropriately aligned. The plan will remain fluid and subject to on-going review and amendment, in consultation with the relevant Directors and Audit Sponsors, to ensure it continues to reflect the needs of the Council. Amendments to the plan will be identified through the Southern Internal Audit Partnership's continued contact and liaison with those responsible for the governance of the Council.



#### **Your Internal Audit Team**

Your internal audit service is provided by the Southern Internal Audit Partnership. The team will be led by Natalie Jerams, Deputy Head of Southern Internal Audit Partnership and supported by Joanne Barrett, Audit Manager.

# **Conformance with internal auditing standards**

The Southern Internal Audit Partnership service is designed to conform to the Public Sector Internal Audit Standards (PSIAS). Under the PSIAS there is a requirement for audit services to have an external quality assessment every five years. In September 2020 the Institute of Internal Auditors were commissioned to complete an external quality assessment of the Southern Internal Audit Partnership against the PSIAS, Local Government Application Note and the International Professional Practices Framework.

In selecting the Institute of Internal Auditors (IIA) a conscious effort was taken to ensure the external assessment was undertaken by the most credible source. As the authors of the Standards and the leading Internal Audit authority nationally and internationally the IIA were excellently positioned to undertake the external assessment.

In considering all sources of evidence the external assessment team concluded:

'The mandatory elements of the IPPF include the Definition of Internal Auditing, Code of Ethics, Core Principles and International Standards. There are 64 fundamental principles to achieve with 118 points of recommended practice. We assess against the principles. It is our view that the Southern Internal Audit Partnership conforms to all 64 of these principles.

We have also reviewed SIAP conformance with the Public Sector Internal Audit Standards (PSIAS) and Local Government Application Note (LGAN). We are pleased to report that SIAP conform with all relevant, associated elements.'

### **Conflicts of Interest**

We are not aware of any relationships that may affect the independence and objectivity of the team which are required to be disclosed under internal auditing standards.



# Reigate & Banstead 2025 - 5 Year Plan

Reigate & Banstead Borough Council have adopted a 5-year plan for the 2020-25 period. The plan sets out the Council's priorities and explains how they will focus resources and deliver services to those living, working and spending time in the borough. The plan is based around a vision for the borough, with priorities set around three key themes.

#### Vision:

To be recognised by our residents, businesses and partners as a great Council. This means: delivering quality services and support; providing value for money; making the borough a great place to live, work in, do business and visit; being proactive about tackling climate change and reducing our environmental impact; and; being flexible and sustainable, responding to the needs and demands of our borough, residents and businesses.

#### **Commitments:**

#### **People**

*Housing*: Secure the delivery of homes that can be afforded by local people and which provide a wider choice of tenure, type and size.

Communities and community safety: Work with partners to create strong, safe and welcoming communities.

Vulnerable residents: Provide targeted and proactive support for our most vulnerable residents.

Leisure and wellbeing: Provide leisure, cultural and wellbeing services that are accessible to, and meet the needs of, communities and visitors.

#### **Place**

Towns and villages: With our partners, invest in our town and village centres, so they continue to be places where people choose to live, work, do business and visit.

**Economic prosperity**: Drive the continued economic prosperity of the borough, facilitate improved business infrastructure, and confirm the borough's reputation as a great place to do business.

**Shaping our places**: Ensure new development is properly planned, sustainable, and benefits the borough's communities and the wider area.

*Clean and green spaces*: Provide high quality neighbourhood services to ensure that the borough continues to be clean and attractive and local people have access to the services and facilities they need.

**Environmental sustainability**: Reduce our own environmental impact, support local residents and businesses to do the same, and make sure our activities increase the borough's resilience to the effects of climate change.

# **Organisation**

**Financial sustainability**: Be a financially self-sustaining Council. Funding our services: Generate additional income and build our financial resilience, in order to sustain services, through responsible and sustainable commercial activities.

**Operational assets**: Ensure that our operational assets (things like our estate, equipment, IT and vehicles) are fit for purpose.

**Skills and great people**: Ensure the Council (councillors and officers) has the right skills to deliver this plan.



# **Council Risk**

The strategic risks assessed by the Council are a key focus of our planning to ensure it meets the organisation's assurance needs and contributes to the achievement of their objectives.

Ref	Risk Description			
SR1	Financial Sustainability			
SR2	Commercial Investment			
SR3	Challenging economic conditions for residents and businesses			
SR4	Organisational capacity and culture			
SR5	Cost pressures affecting the viability of Council developments			
SR6	Local government reorganisation, devolution and Levelling Up			
SR7	ICT network capacity and resilience			
SR8	Fraud			
SR9	Gatwick Airport			
SR10	Planning system reform			
SR11	Climate change impact			

<sup>\*</sup>Strategic Risks as per the Q2 2023-24 Strategic Risk Register.

We will monitor the strategic risk register closely over the course of the year to ensure our plan remains agile to the rapidly changing landscape.

# Developing the internal audit plan 2024/25

In accordance with the Public Sector Internal Audit Standards there is a requirement that internal audit establish a risk-based audit plan to determine the resourcing of the internal audit service, consistent with the organisation's goals.

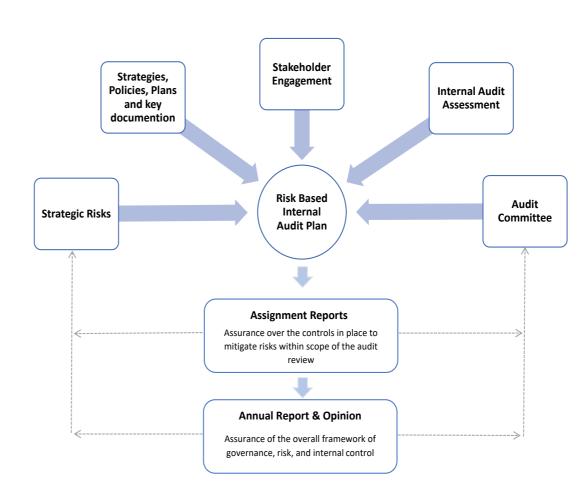
Audit planning is a perpetual process throughout the course of the year to ensure we are able to react to new and emerging risks and the changing needs of the organisation.

To ensure internal audit focus remains timely and relevant, the Southern Internal Audit Partnership has moved to a quarterly planning process.

Based on conversations with key stakeholders, review of risk registers, key corporate documents and our understanding of the organisation, the Southern Internal Audit Partnership have developed a plan of proposed internal audit coverage during quarter 1.

The Council are reminded that internal audit is only one source of assurance and through the delivery of our plan we will not, and do not seek to cover all risks and processes within the organisation.

We will however continue to work closely with other assurance providers to ensure that duplication is minimised, and a suitable breadth of assurance is obtained.





# **Internal Audit Plan 2024-25**

Audit	Audit Category	Sponsor	Scope/ Risk	Strategic Risk	Quarter
Insurance	Governance	rernance CFO To review the decision making process when submit insurance claim and the governance arrangements in		SR1	Q1
Capital Programme	Governance	CFO	Assurance over the delivery of the Capital Programme.	SR1, SR5	Q1
Accounts Receivable & Debt Management	Core Financial Review	CFO	Assurance over the effectiveness of controls in place for the Accounts Receivable & Debt Management function.	SR1	Q1
Non-Commercial Asset Management	Organisation	PSM	Assurance over the management of tenancies for non- commercial assets.	SR1	Q1
Management					Q1-4

Audit Sponsors					
D	Director	SHofO&T	Strategic Head of Organisation and Transformation		
CFO	Chief Finance Officer (S151 Officer)	SHofL&G	Strategic Head of Legal and Governance (Monitoring Officer)		
HofCPP&P	Head of Corporate Policy, Projects & Performance	HofL&I	Head of Leisure and Intervention		
HofOD	Head of Organisational Development & HR	HofCP	Head of Community Partnerships		
HofIT	Head of IT	HofCCCD&I	Head of Communications, Customer Contact, Data & Insight		
HofH	Head of Housing	HofP	Head of Planning		
HofRB&F	Head of Revenues, Benefits and Fraud	HofPD	Head of Place Delivery		
HofNO	Head of Neighbourhood Operations	HofEP	Head of Economic Prosperity		
PSM	Property Services Manager				

